

**Staines Shopmobility**   
making staines accessible  
**MEMBERSHIP APPLICATION FORM**

**Annual Membership: £25 Annual Subscription + £2.50 per Hire**

**Day Membership: £6 per Hire**

**\*Required information to register. Please note there is a £5 admin fee to register to use the Shopmobility service.**

\*MR/MRS/MISS/MS/OTHER \_\_\_\_\_

\*FIRST NAME \_\_\_\_\_ \*SURNAME \_\_\_\_\_

\*ADDRESS \_\_\_\_\_

\*POSTCODE \_\_\_\_\_ \*TEL. NO: \_\_\_\_\_

EMAIL \_\_\_\_\_

\*DATE OF BIRTH \_\_\_\_/\_\_\_\_/\_\_\_\_ \*WEIGHT \_\_\_\_ ST \_\_\_\_ lbs

REASON FOR USING STAINES SHOPMOBILITY?

DISABILITY  ILLNESS  AGE

MOBILITY EQUIPMENT REQUIRED:

MANUAL WHEELCHAIR  POWERED WHEELCHAIR  ELECTRIC SCOOTER

ARE YOU LEFT OR RIGHT HANDED IF YOU REQUIRE A POWER CHAIR OR SCOOTER?

RIGHT  LEFT

AN ESCORTED SHOPPING SERVICE IS AVAILABLE TO PEOPLE WITH A VISUAL IMPAIRMENT ON A PRE-BOOKED BASIS ONLY. DO YOU REQUIRE THIS SERVICE? YES  NO

TO ENABLE US TO MONITOR OUR EQUALITY POLICY AND TO ENSURE OUR SERVICE IS MADE AVAILABLE TO EVERYONE, WOULD YOU PLEASE COMPLETE THE FOLLOWING SECTION INDICATING YOUR ETHNIC ORIGIN.

CAUCASIAN CARIBBEAN AFRICAN ASIAN CHINESE OTHER (Please specify)

(WHITE)

\_\_\_\_\_

WHERE DID YOU FIND OUT ABOUT STAINES SHOPMOBILITY? \_\_\_\_\_

**FOR OFFICE USE ONLY**

Form of ID produced \_\_\_\_\_

Type of equipment to be used: Manual  Transit  Power  Scooter

Training and safety induction given by \_\_\_\_\_

CUSTOMER NUMBER

STAINES SHOPMOBILITY, TWO RIVERS, MUSTARD MILL ROAD, STAINES UPON THAMES TW18 4BL

Tel: 01784 459416 Email: [stainesshopmobility@btconnect.com](mailto:stainesshopmobility@btconnect.com)

**Your Personal Data:**

Staines Shopmobility will process information provided on this form to confirm your identity and register your membership of Staines Shopmobility; additionally, this information will be used for insurance purposes when you use the services provided by Staines Shopmobility. Your contact details and sensitive data will be processed in accordance with the General Data Protection Regulation 2018 (GDPR) and not passed to any third parties without your permission. You can request a copy of your data held by us or that we delete your data at any time by contacting us. Please ask for a copy of our privacy policy for full details of how we process your data and your rights regarding this. If you choose not to provide us with the required information and your consent to process your data, then it will not be possible for us to form a contract with you to use the Staines Shopmobility services.

**DECLARATIONS**

- ❖ I wish to become a member of Staines Shopmobility and confirm that I do not have any condition that would prevent me from using any mobility equipment safely. Additionally, I declare that I do not take any medication that would impair my ability to safely operate the mobility equipment hired to me. I understand that it is my responsibility to inform Staines Shopmobility immediately if there is a change in my condition, which would affect my ability to safely operate the mobility equipment hired to me and agree to undertake a new assessment.
- ❖ I confirm that I have been instructed in and understand the safe use of the equipment being hired to me, and that I have received, read and understood a copy of Staines Shopmobility Terms and Conditions of Hire, and I agree to abide by these terms and accept responsibility for any equipment loaned to me.
- ❖ I am aware that the equipment has a recommended weight limit and I have stated my true weight in regard to this.
- ❖ **OTHER INSURANCE:** In the event that you cause accidental injury or damage to third party property and you make a claim and you can also claim under another insurance policy, we will only pay our share of the claim. You must tell us the name of the other insurance company and the policy number.

**By signing below, you consent to our processing of your personal data in accordance with GDPR and Staines Shopmobility privacy policy.**

\*User Signature \_\_\_\_\_ \*Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Disclaimer: Use of Shopmobility equipment is limited to Two Rivers, The Elmsleigh Centre and Staines Town Centre only. You may be required to leave a deposit when hiring equipment. Shopmobility reserves the right to refuse or withdraw membership at any time, at our discretion; additionally, Staines Shopmobility reserves the right to change membership fees at any time if agreed by the Board of Trustees. All items such as crutches, walking frames etc. left in the Shopmobility premises are done so at the owner's risk. Shopmobility accepts no responsibility for any accidents arising from careless or dangerous use of mobility equipment. All users must abide by the Guidance points for the safe use of mobility equipment and adhere to the terms and conditions of hire at all times. Delivery and collection of equipment from your car or from Shopmobility by a friend or carer is a discretionary service and therefore may be refused at any time without forewarning.

Insurance Cover (Policy Number) Royal & Sun Alliance: RKK840270/04/55

EQUIPMENT TYPE	MODEL	WEIGHT LIMIT	
SCOOTER	INVACARE COMET ULTRA (R7)	220 KG	34.5 STONE
SCOOTER	TITAN / ORION (R2, R3, R4, R10, R11, R12, R14)	136 KG	21 STONE
SCOOTER	PRIDE CELEBRITY X4 (L1)	159 KG	25 STONE
SCOOTER	PRIDE COLT (R1, R5, R6, R8, R9, R16)	159 KG	25 STONE
SCOOTER	PRIDE GO GO ELITE TRAVELLER (R15, R17, R18)	125 KG	19.5 STONE
SCOOTER	RASCAL ULTRALITE 480 (R19)	113 KG	17.5 STONE
POWER CHAIR	INVACARE MIRAGE (1R)	120 KG	19 STONE
POWER CHAIR	KARMA KP-25.2 (2R)	115 KG	18 STONE
POWER CHAIR	PRIDE LX (4R)	113 KG	17.5 STONE
POWER CHAIR	VIVA (5R)	203 KG	32 STONE
WHEELCHAIR	DRIVE ENIGMA (T1, T4, T6,T8)	115 KG	18 STONE
WHEELCHAIR	INVACARE ALU LITE (T2)	100 KG	16 STONE
WHEELCHAIR	INVACARE ACTION 3 (T3)	125 KG	19.5 STONE
WHEELCHAIR	INVACARE DUO (T5)	160 KG	25 STONE
WHEELCHAIR	VAN OS G3 EXCEL (T7)	150 KG	23.5 STONE
WHEELCHAIR	DRIVE ENIGMA (M1, M2, M4, M5, M6)	115 KG	18 STONE
WHEELCHAIR	U-GO 422SP (M8)	250 KG	39 STONE
WHEELCHAIR / POWERPACK	TGA / ACTION 3 (M3)	114 KG	18 STONE
WHEELCHAIR	SUNRISE MEDICAL BREEZY (M7)	100KG	16 STONE
CHILDRENS WHEELCHAIR	SUNRISE MEDICAL SPIRIT (C1)	64 KG	10 STONE

## TERMS AND CONDITIONS FOR USERS

When using any Staines Shopmobility mobility equipment I agree to the following conditions:

- 1 That I have been instructed in, and understand the safe use of the equipment and do not have any condition or take any medication that would impair my ability to safely operate the equipment hired to me.
- 2 To take care of the mobility equipment in my charge and not to leave the equipment unattended at any time, unless (scooters only) it is safely parked and the key removed. Do not alight from the equipment until it has been switched off and / or the brakes applied.
- 3 To use equipment with due care and attention at all times, using minimum speed when entering or exiting any premises in the town and also when in public areas and shops.
- 4 Not to allow any other person to use the equipment hired, or to carry passengers, including babies, children or pets. Also, not to have pets on a lead whilst using mobility equipment.
- 5 That pedestrians have the right of way, and I will be fully aware of pedestrian safety at all times, especially when reversing or manoeuvring.
- 6 Equipment must be used on pedestrian walkways only except when crossing roads. When crossing roads use pedestrian crossings whenever possible and always use dropped kerbs due to the low clearance between the ground and the mobility equipment. If you need to take items to your car then you must use the shortest route to and from your car; you are not permitted to use the car park as a shortcut.
- 7 Not to drink alcohol whilst using mobility equipment.
- 8 Not to use a mobile phone whilst scooters or power chairs are switched on or in motion.
- 9 Not to use the equipment outside the designated area as defined by Staines Shopmobility.
- 10 Not to hang bags or other items on the handlebars of the equipment.
- 11 To return the equipment in good condition to a Staines Shopmobility member of staff at; Staines Shopmobility, Mustard Mill Road, Two Rivers, Staines; no later than 4.15 pm Monday to Saturday (inclusive). An excess hire fee of £10 will be charged for any equipment returned after 4.15 pm.
- 12 That I am responsible for any persons collecting or returning equipment for me and will be liable if that person uses equipment negligently, irresponsibly or in a dangerous manner.
- 13 To advise a member of staff regarding any incident or damage to equipment whilst in my possession. Users will be charged for any damage arising from careless or dangerous use of the equipment.
- 14 **OTHER INSURANCE:** In the event that you cause accidental injury or damage to third party property and you make a claim and you can also claim under another insurance policy, we will only pay our share of the claim. You must tell us the name of the other insurance company and the policy number.
- 15 I have received a copy of these Terms and Conditions together with a copy of the 'Guidance points for the safe use of Shopmobility Equipment' both of which I have read and understood.

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Insurance Cover (Policy Number) Royal & Sun Alliance: RKK840270/04/55

For further details and a copy of our information leaflet, please call us on **01784 459416**

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STAINES SHOPMOBILITY, TWO RIVERS, MUSTARD MILL ROAD, STAINES UPON THAMES TW18 4BL

Tel: 01784 459416 Email: [stainesshopmobility@btconnect.com](mailto:stainesshopmobility@btconnect.com)



- ❖ The use of Shopmobility equipment does not give the user special privileges. Consideration must be given at all times to all other footway users.
- ❖ Minimum speed should be used at all times in public areas and shops.
- ❖ Reduced speed must be used when in a shopping precinct.
- ❖ Use minimum speed when entering or exiting buildings.
- ❖ Remember that people in general and children in particular have no concept of the limitations of your equipment so take extra care when around people.
- ❖ Do not park any mobility scooters close to or obstructing doorways and paths.
- ❖ Do not hang bags on the handles of scooters or wheelchairs.
- ❖ When cornering, make a wide sweep, bearing in mind that the eye level of an oncoming walking adult is higher than yours.
- ❖ Do not travel too close to people as they may change direction suddenly and may not be able to hear you approach.
- ❖ When starting, press the lever gently as some equipment can be quite powerful.
- ❖ You must not allow any other person to use the equipment, or to carry passengers, including babies, children or pets. Also, you should not have pets on a lead whilst using mobility equipment.
- ❖ Should you alight from a mobility scooter, leave it in a safe, secure location and always remove the key before attempting to dismount. Do not leave electric and manual wheelchairs unattended.
- ❖ Equipment must be used on pedestrian walkways only except when crossing roads. When crossing roads use pedestrian crossings whenever possible and always use dropped kerbs due to the low clearance between the ground and the mobility equipment. If you need to take items to your car then you must use the shortest route to and from your car; you are not permitted to use the car park as a shortcut from one point to another.
- ❖ Do not use a mobile phone whilst the scooter or power chair is switched on or in motion.
- ❖ The carrying capacity of equipment (including items carried) must not be exceeded. Weight limits are listed below.

EQUIPMENT TYPE	MODEL	WEIGHT LIMIT	
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SCOOTER	PRIDE GO GO ELITE TRAVELLER (R15, R17, R18)	125 KG	19.5 STONE
SCOOTER	RASCAL ULTRALITE 480 (R19)	113 KG	17.5 STONE
POWER CHAIR	INVACARE MIRAGE (1R)	120 KG	19 STONE
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WHEELCHAIR / POWERPACK	TGA / ACTION 3 (M3)	114 KG	18 STONE
WHEELCHAIR	SUNRISE MEDICAL BREEZY (M7)	100KG	16 STONE
TRAVEL SCOOTER	PRIDE GO GO (R15, R17, R18)	125 KG	19.5 STONE